

About The Harris Center

The Harris Center is the largest mental health and developmental disability care center in Texas. We have an inherent passion for helping those with mental illness and/or intellectual and developmental disabilities live to their fullest potential. We never lose sight of the vast importance of a person's self-worth. As advocates of respect and acceptance for all, we remain committed to making individuals the central focus of our work.

We partner with hundreds of community advocacy organizations, hospitals, foundations, governmental entities, non-profit groups, and others to connect consumers with the best available care. We are working hard to reduce the stigmas that surround mental illness and intellectual & developmental disabilities through the provision of high-quality services that include community outreach and education.

Harris County's population of more than four million is represented by at least 90 different languages and cultures. Our team is comprised of skilled physicians, clinicians and support staff fluent in several languages to meet the needs of Harris County residents.

As the state-designated Local Mental Health Authority and Local Intellectual and Developmental Authority for Harris County, The Harris Center provides services and supports that are as high quality, efficient, and cost effective as possible such that persons with mental disabilities may live with dignity as fully functioning, participating and contributing members of our community, regardless of their ability to pay.



Revision 7.26.19

Rights Protection Offices

If you feel you have been unfairly treated, have been denied needed services or accommodation by The Harris Center for Mental Health and IDD (The Harris Center), or if you are unable to resolve a complaint regarding services with an employee of The Harris Center or their supervisor, you may contact the following Rights Protection Offices:

The Harris Center for Mental Health and IDD

Rights Protection Officer
9401 Southwest Freeway
Houston, Texas 77074
713-970-7742
Accessible 24/7

Texas Health and Human Services

Civil Rights Office
701 W. 51st Street
Mail Code W206
Austin, Texas 78751
1-888-388-6332
HHSCivilRightsOffice@hhsc.state.tx.us

Disability Rights Texas

1500 McGowen St.
Houston, Texas 77004
713-974-7691
1-800-252-9108

Individuals with hearing impairment or loss may call any of the offices above using the free service of Relay Texas at 1-800-735-2989.

All complaints are handled confidentially.



Transforming Lives

Contact

Main Phone Number: 713-970-7000
24-hour Crisis Line: Press 1
Information on programs and services: Press 2

www.TheHarrisCenter.org



Crisis Intervention Response Team - CIRT -



*A Community
Mental Health Task Force*

About CIRT

The CIRT program is a specialized program with a focus on improving the response to people with mental illness.

CIRT partners a licensed master's level clinician from The Harris Center with a specialized Houston police officer or Harris County Sheriff's Deputy who ride in the car together to respond to calls assisting those experiencing a mental health crisis. CIRT was started in 2008 with The Harris Center and the Houston Police Department and 2011 with the Harris County Sheriff Office and services all of Harris County.

Hours of Operation

CIRT operates 24 hours a day, seven days a week.

How Do I Get Help?

If you or someone you know is experiencing a mental health crisis, please contact The Harris Center Crisis Line.



Please Call: 713.970.7000 and press #1 for the Crisis Line.

In the event of Imminent Danger, Call 911 and request a CIT unit.

The collaborative efforts between law enforcement officers/deputies & clinicians allows for ensured safety while keeping in consideration the consumer's mental health.

CIRT Functions

- Respond to mental health crisis calls in Houston and Harris County and provide linkage to emergency services at local hospitals or other community resources.
- Assess individuals for danger to self or others, psychosis or mental health deterioration.
- Educate family members on the concepts of behavior management associated with mental health diagnosis and strategies for crisis prevention.
- Assess detainees at the city jail to provide alternatives to incarceration for those in a mental health crisis.
- Respond to SWAT (Special Weapons and Tactics) scenes as a resource to the scene commander.
- Assist The Harris Center clinics by safely transporting involuntary individuals from the clinics who are in crisis, to emergency psychiatric services.
- Educate the community on local mental health resources and how individuals in need can access services.

Consumer information to know when calling CIRT:

- ***Consumer's name and date of birth***
- ***Consumer's location***
- ***Current psychiatric symptoms or stressors***
- ***Psychiatric and Medical History***
- ***Treatment providers***
- ***List of medications***
- ***Does the consumer have a weapon?***

Other Helpful Resources

- ***HPD Non Emergent #***
713-884-3131
- ***HCSO Non Emergent #***
713-221-6000
- ***Mental Health Warrants***
Precinct 1 Constables
713-741-6012
- ***General Information Contact***
Kisha Lorio, M.Ed, LPC, NCC
Program Director
Kisha.Lorio@theharriscenter.org